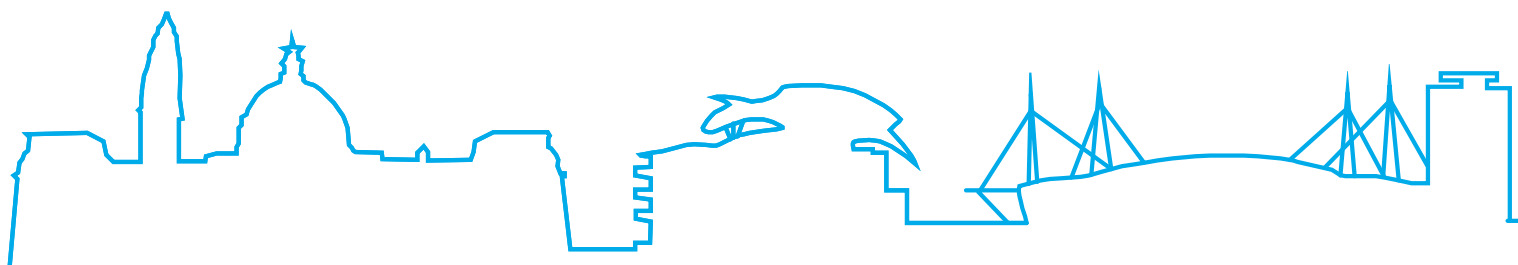


5. People in Cardiff achieve their full potential

You can navigate the document using links in the table below:

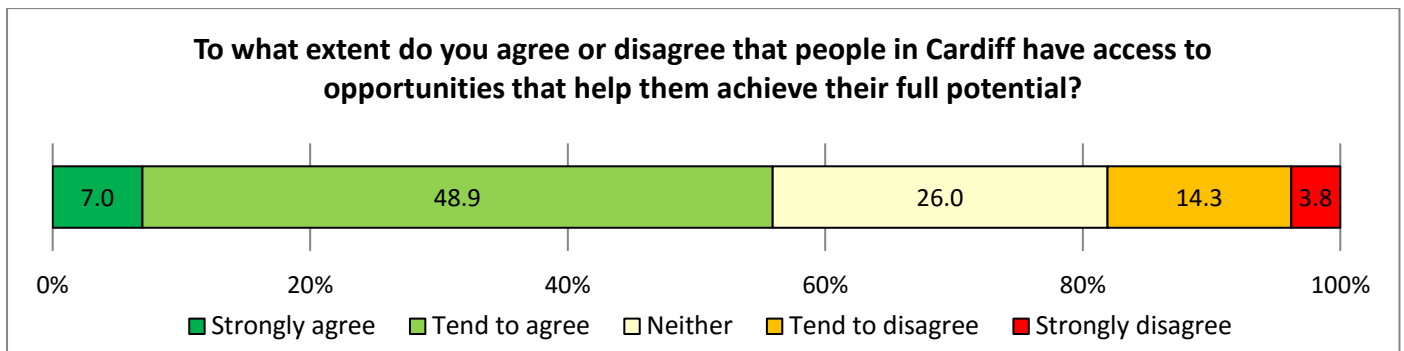
| | |
|--------------|--|
| 5.1.1 | To what extent do you agree or disagree that people in Cardiff have access to opportunities that help them achieve their full potential? |
| 5.2 | <u>Volunteering</u> |
| 5.2.1 | Do you currently volunteer in Cardiff? |
| 5.2.2 | How aware are you of how to access voluntary opportunities in the city? |
| 5.2.3 | If you wanted to volunteer in Cardiff how would you want to find out information and access opportunities? |
| 5.2.4 | Are you aware of the following services? |
| 5.3 | <u>Provision of Welsh Language Adult Community Learning</u> |
| 5.3.1 | Are you, or have you previously been enrolled on a course with Adult Community Learning in the last three years? |
| 5.3.2 | If current/previous learner, was your course taught in the Welsh language? |
| 5.3.3 | What Adult Community Learning Course would you like to be delivered in Welsh? |
| 5.3.4 | Do you have any other feedback on the potential for Adult Community Learning Courses being offered in Welsh? |
| 5.3.5 | To what extent do you agree that Cardiff is a fair, just and inclusive society? |



Ask Cardiff Residents Survey 2016

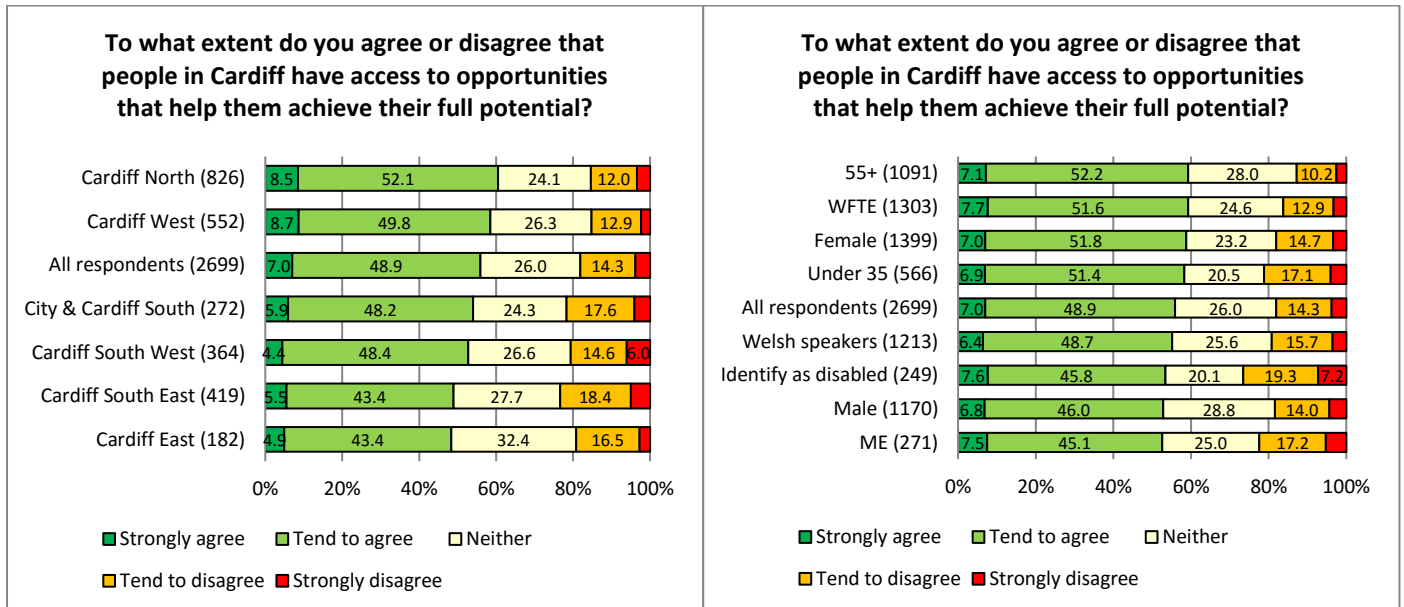
5.1.1 To what extent do you agree or disagree that people in Cardiff have access to opportunities that help them achieve their full potential?

More than half 55.9% of respondents agreed that people in Cardiff have access to opportunities to help them achieve their full potential.

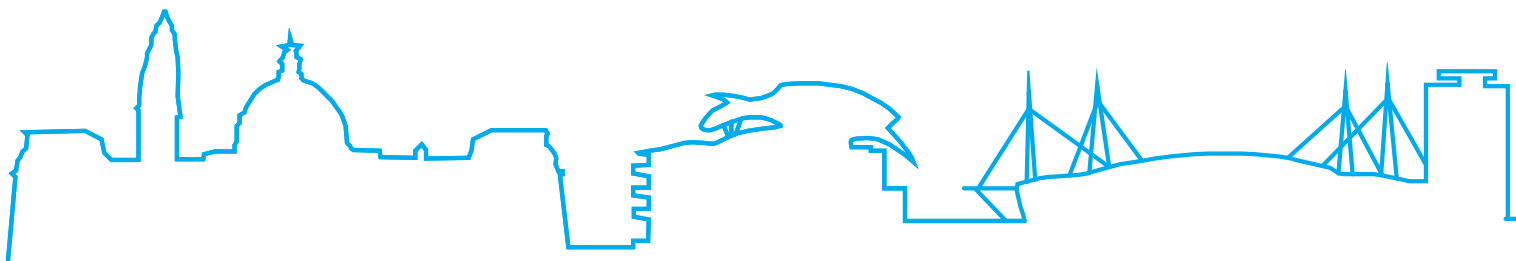


Base: 2699. Excludes 'Don't Know' responses.

Agreement with this statement rose to 60.6% in Cardiff North compared to 48.3% in Cardiff East. No significant difference could be found between demographic groups.



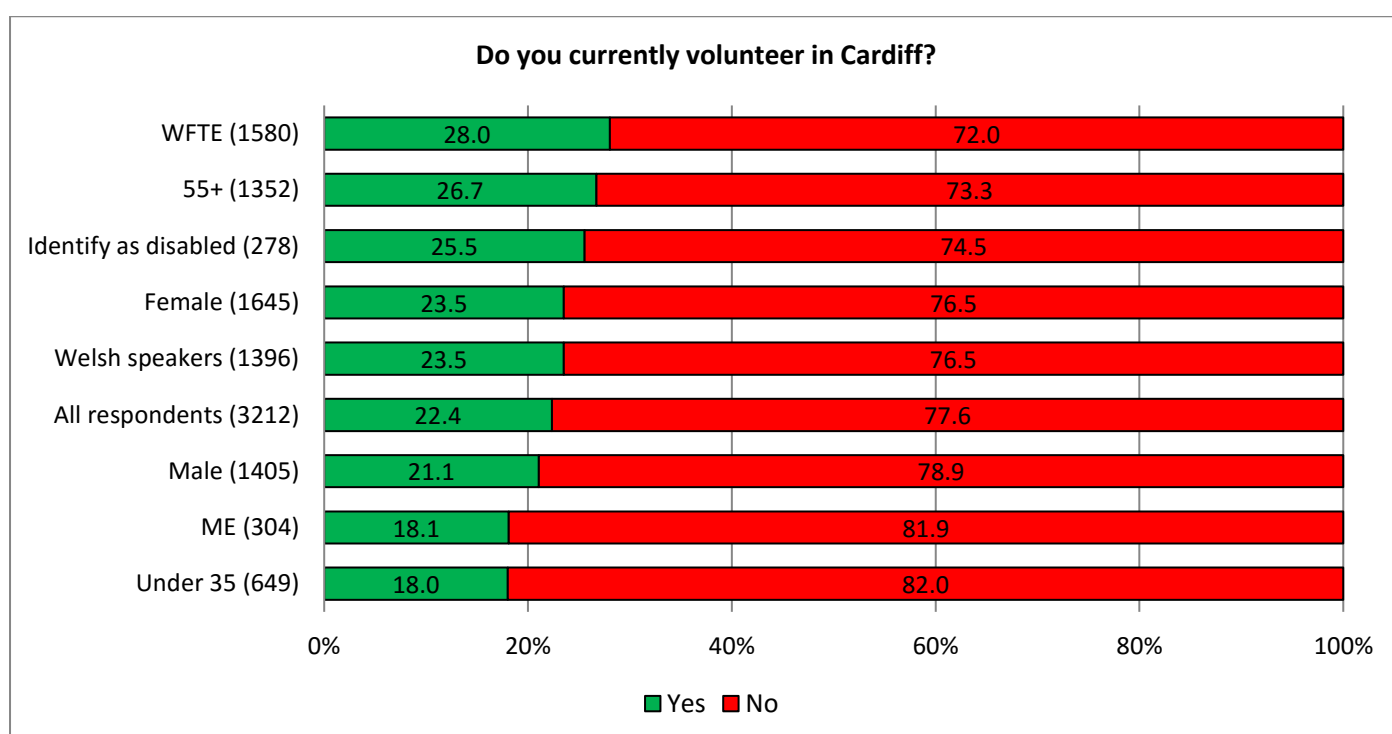
Base sizes shown in brackets.



5.2 Volunteering

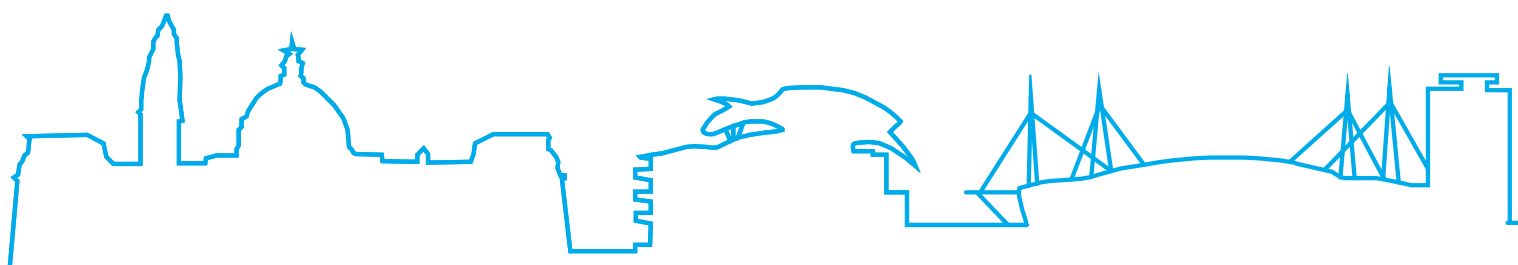
5.2.1 Do you currently volunteer in Cardiff?

More than one in five respondents reported that they already volunteer in some capacity. Those most likely to be involved in volunteering activities were respondents without full time employment (28.0%). More than a quarter (26.7%) of respondents aged 55+ reported to also volunteer compared to just 18.0% of those aged under 35.



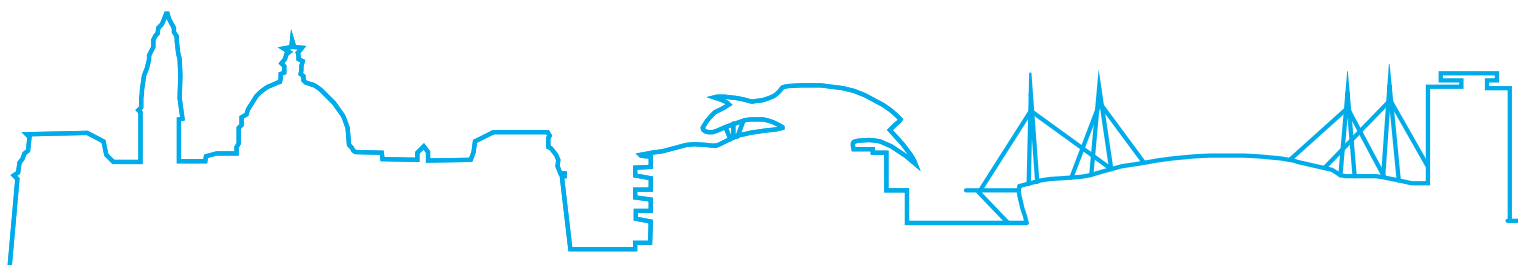
Base: 3212

646 of the current volunteers gave details of their work with over a quarter involved with a 'Charity' (28.3%) ahead of 'Environmental' (16.3%), 'Community Group' (13.6%) and 'Church' (11.9%).



Ask Cardiff Residents Survey 2016

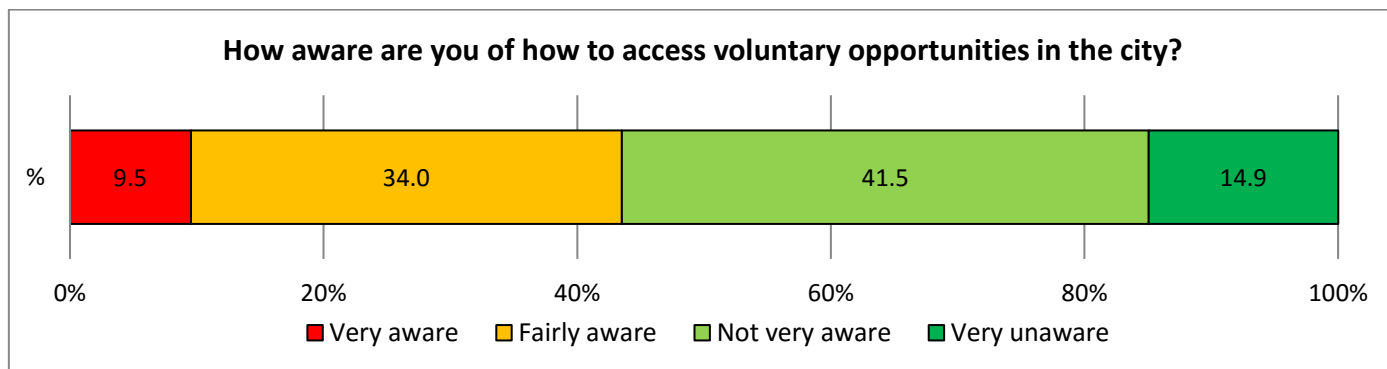
| Theme | No | % | Example comments |
|-------------------------------------|-----|------|---|
| Charity | 183 | 28.3 | <ul style="list-style-type: none"> Alzheimer's Society. I volunteer as a Trustee for a charity, as a coach for a charity and on an ad hoc basis for a number of individuals who work for charities. Space 4 u drop in centre for Asylum seekers (Trinity Centre). Also, Ty Hafan Charity Shop. |
| Environmental | 105 | 16.3 | <ul style="list-style-type: none"> With Green City doing sustainability related activities, and I help run Trade School Cardiff (teaching and learning via bartering). Keep Wales Tidy. 1. Cardiff River group - cleaning up rivers; 2. Cardiff Cycling Campaign |
| Community group | 88 | 13.6 | <ul style="list-style-type: none"> Moorland Community Centre. Ministry of Life. Local community group. |
| Church | 77 | 11.9 | <ul style="list-style-type: none"> Local church, Friends of local park, other community activities. Through my church - pastoral care, funerals, dying and death, especially funeral poverty. |
| Scouts, Brownies, local youth group | 77 | 11.9 | <ul style="list-style-type: none"> Part of the Management Committee of the Bayden Scout and Community Hall on Ferry Road. Girlguiding Roath, Splott, Rumney, Llanrumney and St Mellons Church, Butetown. |
| Sports Based | 74 | 11.5 | <ul style="list-style-type: none"> Butetown dragons women's basketball team. Keep Grangetown Tidy; City of Cardiff Swimming Club. |
| Health | 74 | 11.5 | <ul style="list-style-type: none"> Heartstart. Wales Air Ambulance and St. John Cymru Wales. |
| School | 48 | 7.4 | <ul style="list-style-type: none"> School Governor, School appeals panel. |
| Event Based | 37 | 5.7 | <ul style="list-style-type: none"> Sport events (e.g Cardiff half, CCSC swimming galas). |
| Animal focussed | 30 | 4.6 | <ul style="list-style-type: none"> Cardiff Dogs Home. |
| Library | 19 | 2.9 | <ul style="list-style-type: none"> Community library and Neighbourhood Watch. |
| Arts | 17 | 2.6 | <ul style="list-style-type: none"> Chapter Arts Centre |
| Food banks | 15 | 2.3 | <ul style="list-style-type: none"> Food bank & Keep Wales Tidy |
| Political | 13 | 2 | <ul style="list-style-type: none"> Parkrun; Cardiff AAC; Cardiff Half Marathon; Labour Party. |
| Advice & support | 13 | 2 | <ul style="list-style-type: none"> Citizen's Advice |
| Legislative | 11 | 1.7 | <ul style="list-style-type: none"> Local Charity shop. Local Church . Magistrates Court. Neighbourhood Watch. |
| Other | 26 | 4 | <ul style="list-style-type: none"> Collect for overseas development agency. As part of the local geological society. |



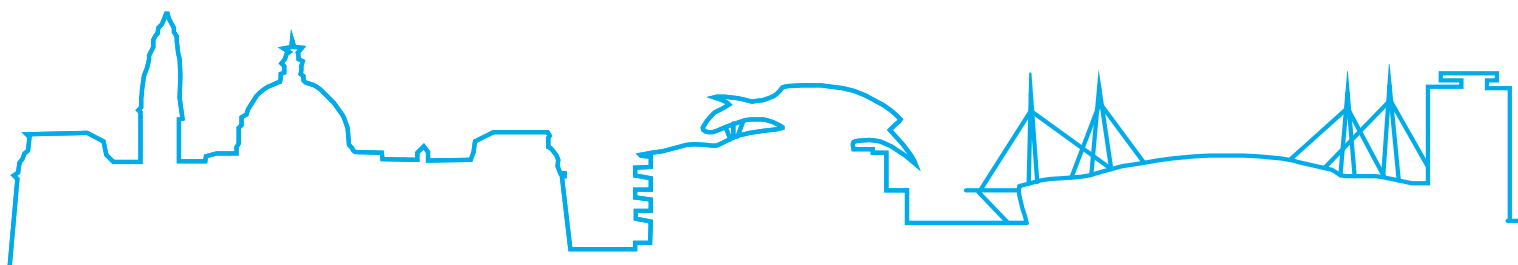
Ask Cardiff Residents Survey 2016

5.2.2 How aware are you of how to access voluntary opportunities in the city?

Just 43.5% of respondents felt aware of how to access voluntary opportunities in the city.



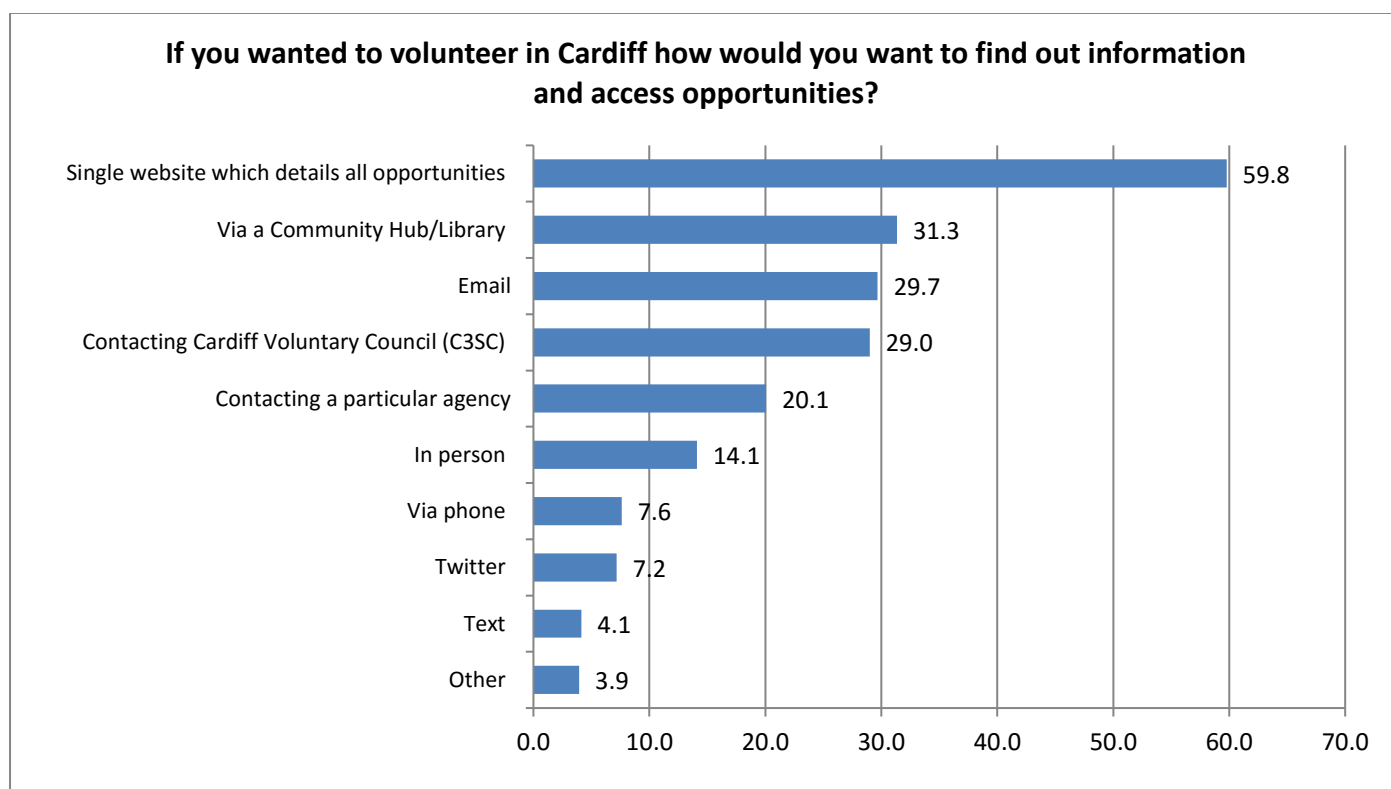
Base: 3200.



Ask Cardiff Residents Survey 2016

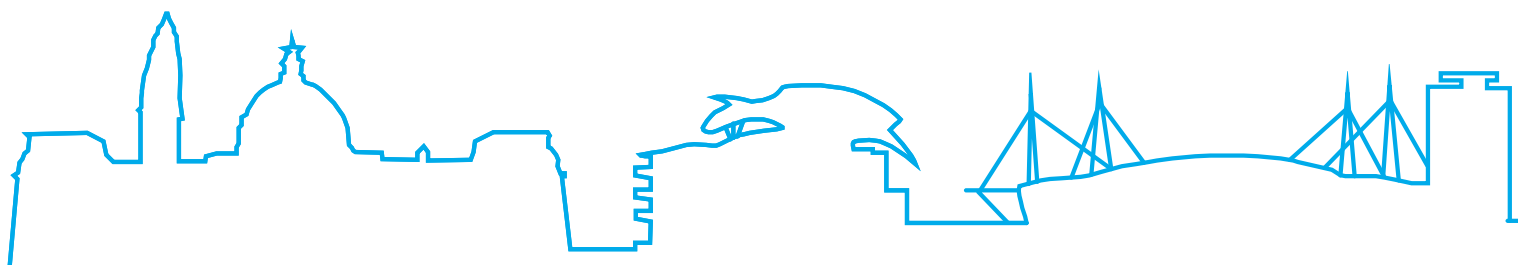
5.2.3 If you wanted to volunteer in Cardiff how would you want to find out information and access opportunities?

Almost three-fifths of respondents would look to access volunteering information and opportunities through a 'Single website' (59.8%). This was almost double the alternatives as 29.8% would access opportunities 'Via a Community Hub/Library', 29.7% by 'Email' and 29.0% by contacting 'Cardiff Voluntary Council'.



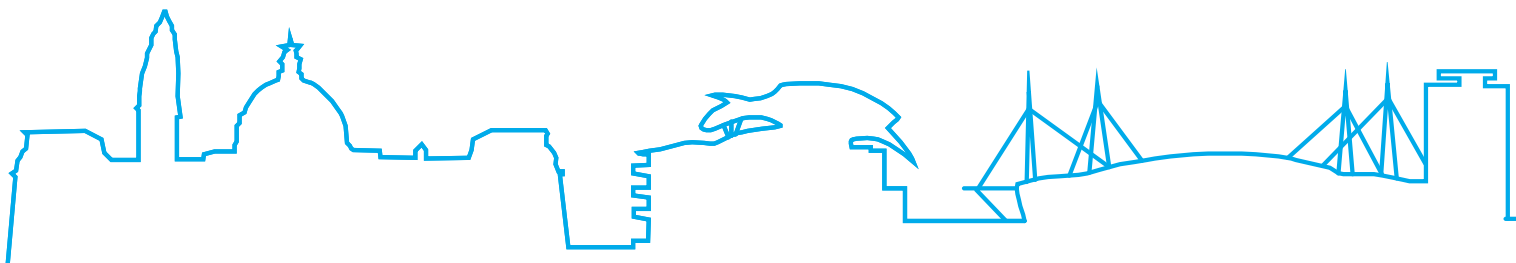
Base: 2942.

Of the 113 open comments the largest proportion related to using the 'Internet' to find information and access volunteering opportunities (42.5%). 14.2% would 'Contact the organisation directly' with 9.7% using 'Social media' to find information and opportunities.



Ask Cardiff Residents Survey 2016

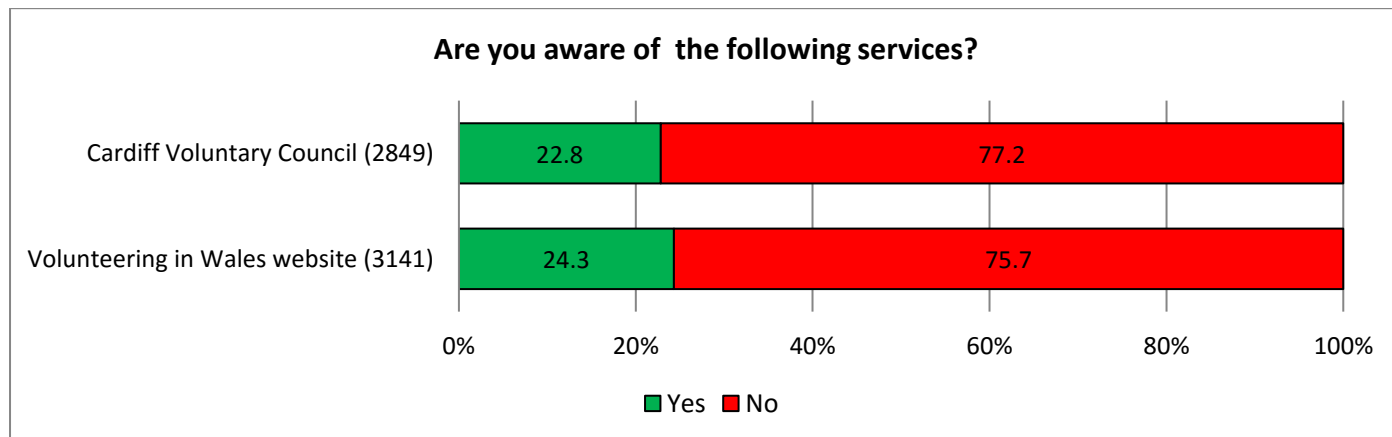
| Theme | No | % | Example comments |
|-----------------------------|----|------|---|
| Internet | 48 | 42.5 | <ul style="list-style-type: none"> By searching online and visiting a number of websites, no need to spend extra money on a single website. Through the internet. |
| Contact organisation direct | 16 | 14.2 | <ul style="list-style-type: none"> Go to venues that already do work (eg Trinity Centre, Chapter, Churchers). |
| Social media | 11 | 9.7 | <ul style="list-style-type: none"> Social media such as facebook. |
| Word of mouth | 10 | 8.8 | <ul style="list-style-type: none"> Word of mouth/through friends. |
| Other comments | 10 | 8.8 | <ul style="list-style-type: none"> No. Do not want to volunteer at the moment. |
| Mail | 9 | 8.0 | <ul style="list-style-type: none"> Letter. |
| Local publications | 6 | 5.3 | <ul style="list-style-type: none"> Capital Times, Sport - Cardiff. |
| Face to face | 4 | 3.5 | <ul style="list-style-type: none"> Visit a volunteer office eg the one in Barry. |
| Don't know | 4 | 3.5 | <ul style="list-style-type: none"> I wouldn't know where to start looking. |
| Via employer | 2 | 1.8 | <ul style="list-style-type: none"> My employer offers the opportunity. |



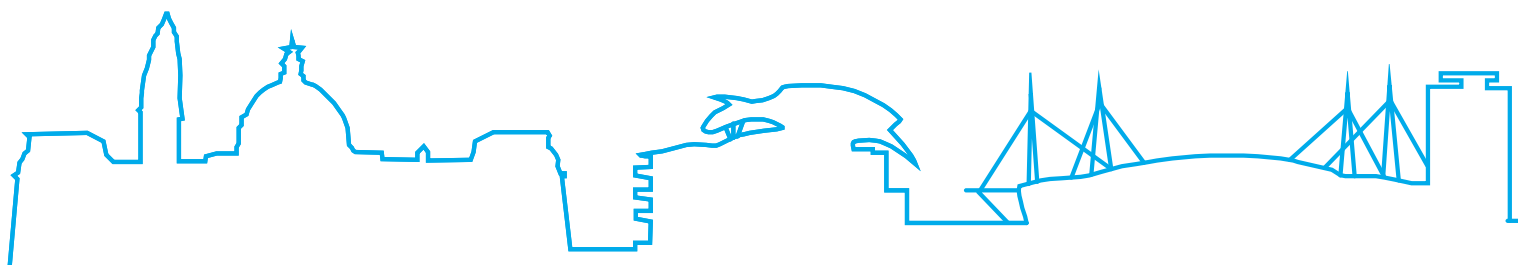
Ask Cardiff Residents Survey 2016

5.2.4 Are you aware of the following services?

Less than a quarter of respondents were aware of either the 'Volunteering in Wales' website (24.3%) or the 'Cardiff Voluntary Council' (22.8%).



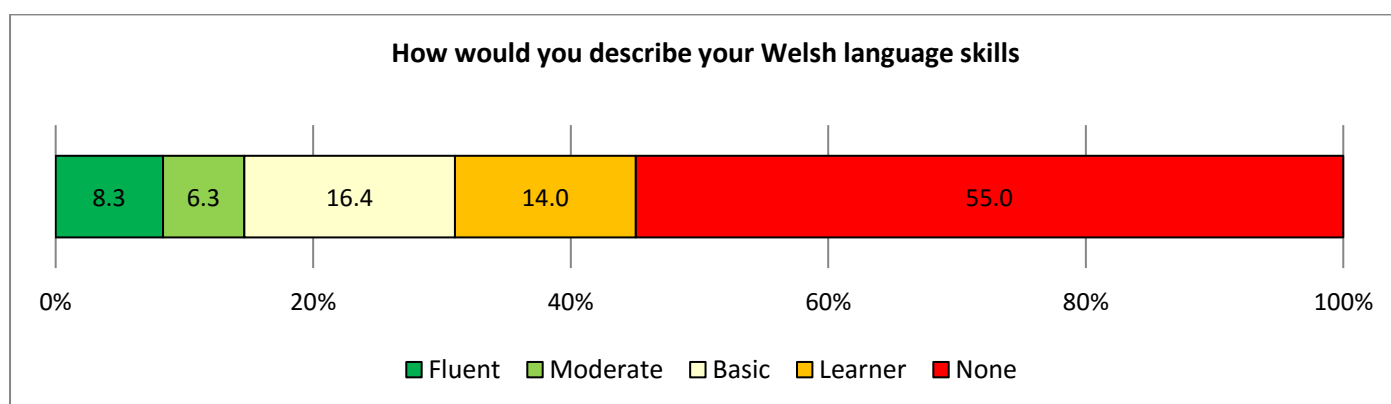
Base sizes shown in brackets.



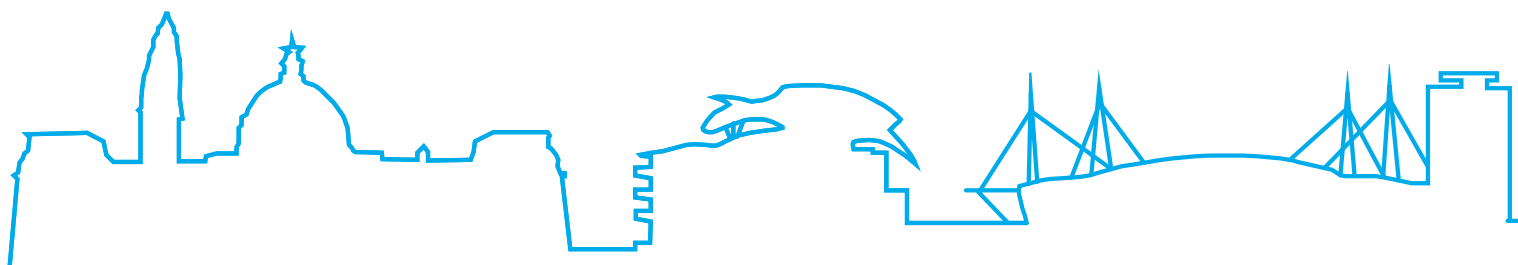
5.3 Provision of Welsh Language Adult Community Learning

Cardiff Council's Adult Community Learning team offer a range of adult education courses including both Welsh language courses for learners and a range of other courses delivered through the medium of Welsh.

Ask Cardiff 2016 included a Welsh language question which should be considered alongside the results. Of the 3,541 respondents 55.0% had no Welsh language skills. Of the remainder 14.0% were a Welsh language 'Learner' with the remainder classed as 'Basic. (16.4%), 'Moderate' (6.3%) or 'Fluent' (8.3%).



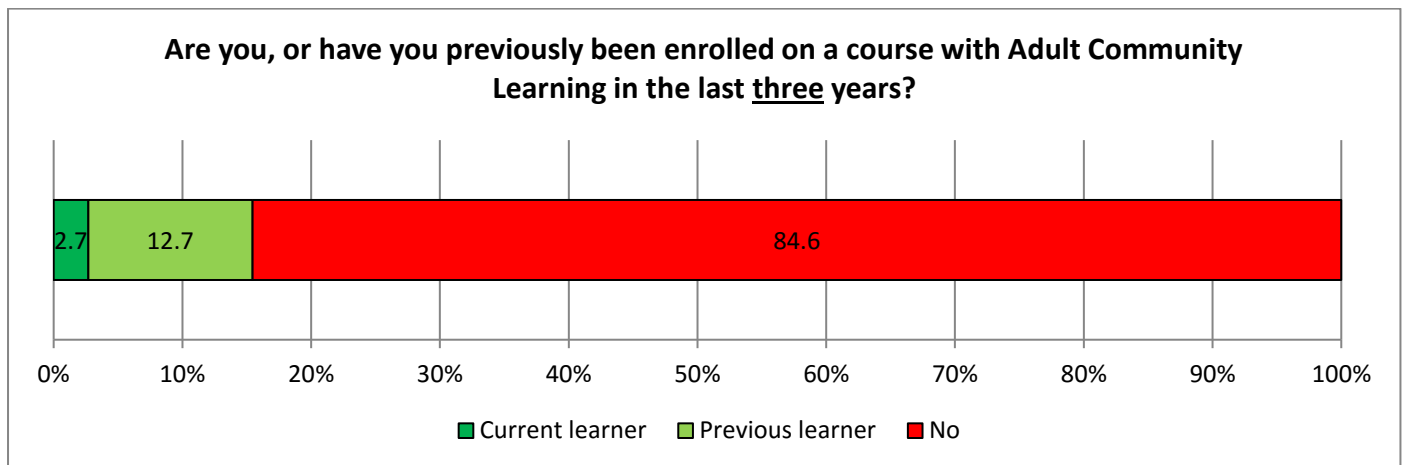
Base: 3541.



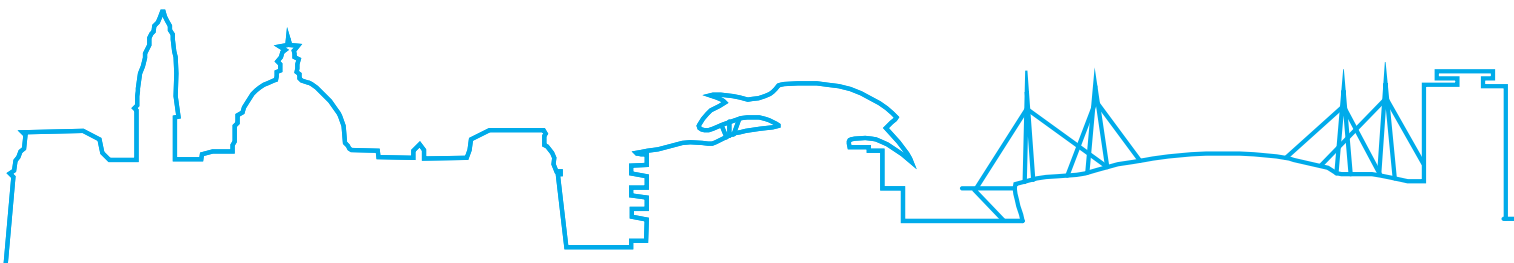
Ask Cardiff Residents Survey 2016

5.3.1 Are you, or have you previously been enrolled on a course with Adult Community Learning in the last three years?

Eighty-two (2.7%) of those responding to the consultation were a 'Current learner' on an adult community learning course whilst a further 387 (12.7%) had been enrolled on a course in the previous three years.



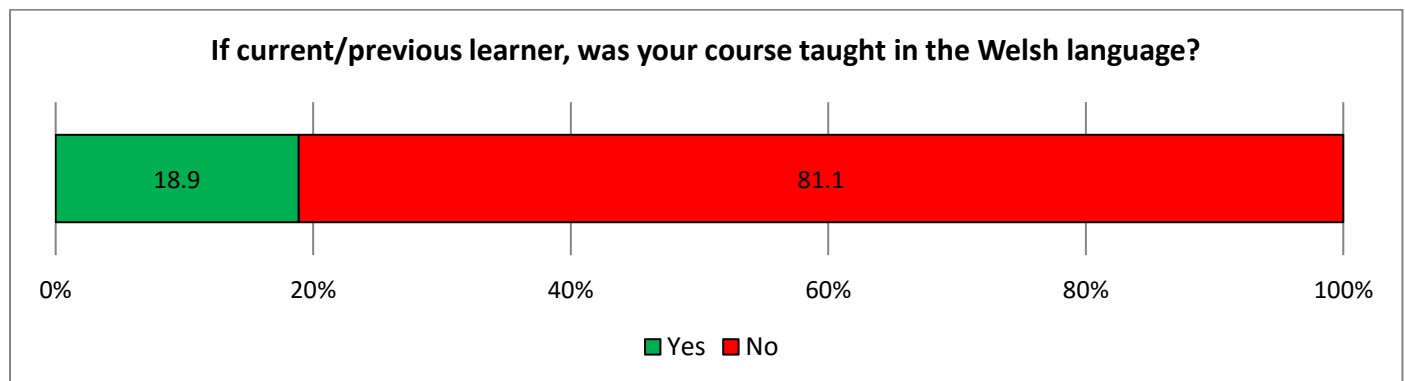
Base: 3037.



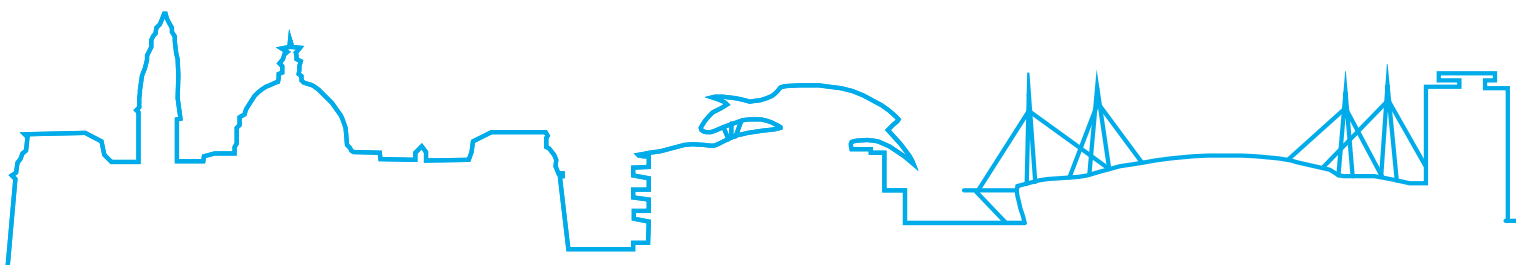
Ask Cardiff Residents Survey 2016

5.3.2 If current/previous learner, was your course taught in the Welsh language?

Almost a fifth (18.8%) of current and previous learners reported that their course was taught in the Welsh language.



Base: 450.



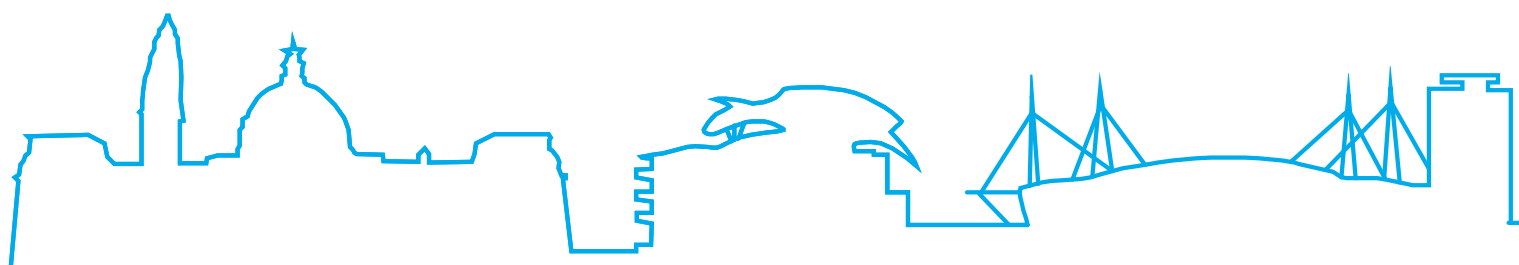
Ask Cardiff Residents Survey 2016

5.3.3 What Adult Community Learning Course would you like to be delivered in Welsh?

Of the 717 respondents who participated in this open question 63.5% were not interested in learning a course in Welsh. This high figure can be linked to the fact that 55.0% of respondents had no Welsh language skills.

Of those who suggested courses to be delivered 13.0% listed 'Welsh' language courses, significantly ahead of other 'Languages' (2.2%), 'Welsh culture/history' and 'Arts and crafts' (both 2.0%). A further 11.0% felt that Welsh language courses should be delivered 'Anywhere there is a demand' (11.0%).

| Theme | No | % | Example comments |
|--------------------------------|-----|------|--|
| None | 455 | 63.5 | <ul style="list-style-type: none"> None - English is a universal language across the globe why increase our costs by publishing everything in 2 languages? I'm not interested in learning Welsh. None. None, I don't speak Welsh. |
| Welsh | 93 | 13.0 | <ul style="list-style-type: none"> More learning Welsh courses that are delivered in an accessible manner. Most courses are not learner sensitive or presented in a way that aids learning. Welsh for beginners, where in my opinion should be cheaper and more opportunities for full time worker (eg: classes during weekends) Basic understanding of Welsh i.e. everyday language. |
| Anywhere there is a demand | 79 | 11.0 | <ul style="list-style-type: none"> Any where there is a recognised demand and consistent good attendance. All should be offered. Similar provision to English. |
| Don't understand the question | 42 | 5.9 | <ul style="list-style-type: none"> I'm unaware of any of the courses. Do not understand the question. |
| Languages | 16 | 2.2 | <ul style="list-style-type: none"> Any language |
| Welsh culture/history | 14 | 2.0 | <ul style="list-style-type: none"> Something on Welsh culture and heritage would be appropriate. |
| Art and crafts | 14 | 2.0 | <ul style="list-style-type: none"> Art or creative activities. |
| Keep fit classes / Sport based | 7 | 1.0 | <ul style="list-style-type: none"> Keep fit classes. |
| ICT | 6 | 0.8 | <ul style="list-style-type: none"> Maths, computer skills. |
| Wellbeing focussed | 6 | 0.8 | <ul style="list-style-type: none"> More around wellbeing and self responsibility, group counselling, self help etc. |
| Career focussed | 5 | 0.7 | <ul style="list-style-type: none"> Vocational courses for customer facing type jobs. |
| Other | 17 | | <ul style="list-style-type: none"> Free starting level for foreigners, it could be delivered by volunteers since is very basic level. |
| Other courses | 22 | 3.1 | <ul style="list-style-type: none"> First aid. |

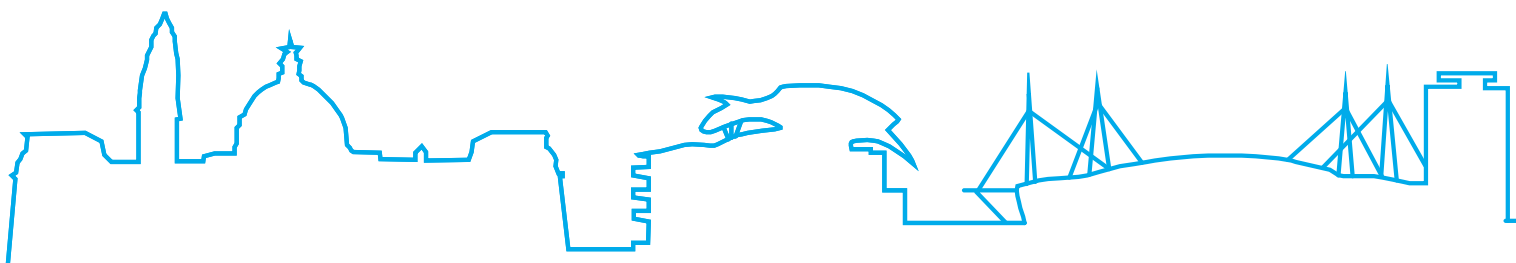


Ask Cardiff Residents Survey 2016

5.3.4 Do you have any other feedback on the potential for Adult Community Learning Courses being offered in Welsh?

There were 322 responses to this question with almost half of the respondents suggesting that the Council should 'Stop spending money on Welsh' (48.1%), and another 19.9% feeling that Welsh language courses should be delivered 'Only if demand can justify cost'. However 18.9% felt that courses 'Should be widely available' with another 7.1% sharing 'Barriers' to accessing courses.

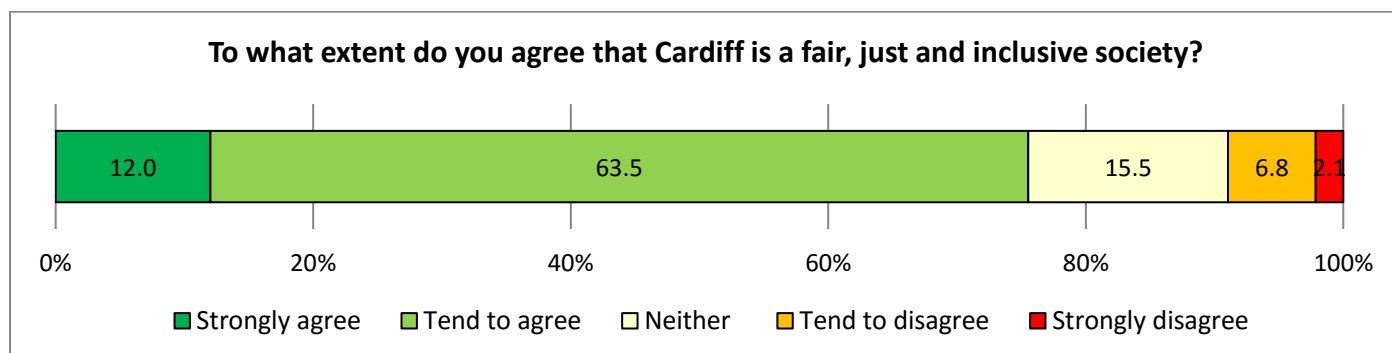
| Theme | No | % | Example comments |
|--|-----|------|---|
| Stop spending money on Welsh | 155 | 48.1 | <ul style="list-style-type: none"> No...stop wasting money on unnecessary Welsh Language initiatives and spend more of it on improving road maintenance and fighting crime/unsociable behaviour. Whilst I support the Welsh language I really think we waste a lot of money slavishly insisting everything is bilingual when the proportion of people speaking Welsh in Cardiff is very small. I don't think it is worth providing ACL courses in Welsh. In the climate of cuts the Welsh language standards are going to cripple budgets and I speak Welsh. |
| Only if demand can justify cost | 64 | 19.9 | <ul style="list-style-type: none"> This should only be done if there is sufficient demand to justify the cost. Offer welsh provision only if there is a need....enough interest in a particular course. Shouldn't be a duplication of courses unnecessarily. |
| Should be widely available and accessible | 61 | 18.9 | <ul style="list-style-type: none"> A very good idea. Yes please. We Welsh speakers need more opportunities to learn through the medium of Welsh. Working with Menter Caerdydd could help as they offer a range of interesting learning opportunities through the medium of Welsh. |
| Barriers | 23 | 7.1 | <ul style="list-style-type: none"> Cheaper courses during evening hours would help working people access courses. |
| Course suggestions | 13 | 4.0 | <ul style="list-style-type: none"> Local history, culture and heritage. Language alone is no good unless Welsh learners understand the context. |
| Needs greater publicity | 9 | 2.8 | <ul style="list-style-type: none"> A large number of people have expressed to me that they would like to learn Welsh but do not know how to go round it and are not aware of adult learning services or a lack of confidence about learning. |
| Don't know | 8 | 2.5 | <ul style="list-style-type: none"> I don't know what is even delivered in English so I couldn't say what would be good to have in Welsh but I support the Welsh language. |
| Other comments | 32 | 9.9 | <ul style="list-style-type: none"> Engage young Welsh speakers in delivering Welsh language services. Create Welsh language ambassadors out of the young people so that they can start to embed the language in everyday life more. |



Ask Cardiff Residents Survey 2016

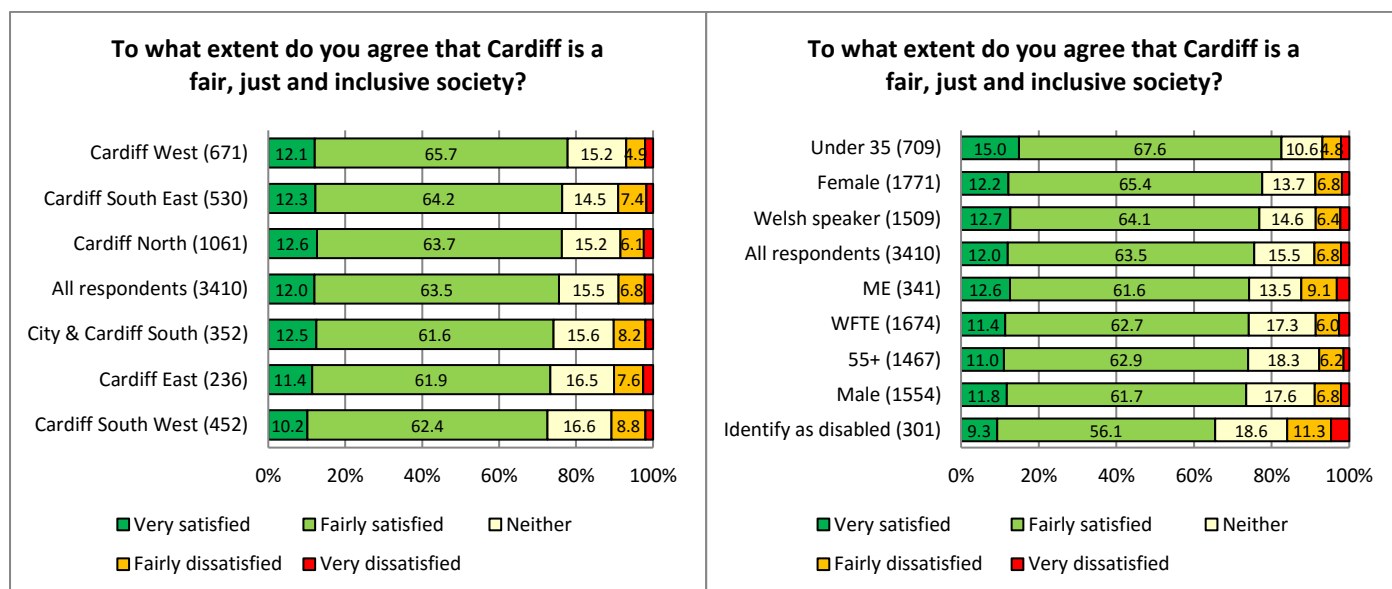
5.3.5 To what extent do you agree that Cardiff is a fair, just and inclusive society?

Almost two thirds of respondents agreed that Cardiff is a fair, just and inclusive society (75.5%), including 12.0% who strongly agreed with the statement. Under a tenth of respondents either tended to disagree or disagreed strongly (8.9%).



Base: 3558.

Looking at the results across the Neighbourhood Partnership Areas there was little variation between Cardiff West where the highest proportion agreed with the statement (77.8%), and Cardiff South West where support was lowest (72.6%). In addition, 82.6% of respondents under 35 felt that Cardiff is a fair, just and inclusive society compared to 65.4% of respondents who identified as having a disability.



Base sizes shown in brackets. Excludes 'Don't Know' responses.

